

## **MERSEN ELECTRICAL PROTECTION & CONTROL QUALITY, SAFETY & ENVIRONMENT POLICY**

Our quality, safety and environment policy support the MERSEN ELECTRICAL PROTECTION & CONTROL mission, which consists in offering our customers innovative solutions originating in the development of cutting-edge technologies.

**Mersen Electrical Protection & Control endeavor to be:**

**A technology Leader in our markets**

**A developer of customer orientation**

**Focus on human development**

**Socially, environmentally, legally responsible**

**Highly driven-performance culture**

**By working on following axes:**

- Understanding our customers' challenges and offer them innovative solutions
- Guarantee the satisfaction of our interested parties and in particular our customer by managing and attaining all commitments we make
- Reinforce leadership and coaching for managers
- Develop skills and create a network of talents to insure our efficiency and the personal development
- Ensure the safety of our associates and continuously improve their working conditions
- Comply with all applicable legislation and regulations, and monitor their changes
- Integrating the needs of sustainable development from the start of the design, during operations on our sites as well as at the end of our products' life
- Continuously improve our products, services, organization, processes and the performances of our teams, by reducing their variability through reflections and action plans based on the risks and opportunities associated with the context of Mersen.
- Develop within our organizations the levers offered by "digital" to propose new solutions that match the expectations of our markets.

These orientations form the basis for our Quality safety & Environment program. Every individual is required to take ownership of them and translate them into action at every level of the organization - they are key to our success.

Thierry LOPEZ de ARIAS  
VP, Electrical Protection & Control  
March 2020

DocuSigned by:  
*LOPEZ DE ARIAS, Thierry*  
211179AA587244B...